

IN THE SPECIFICATION

Please replace the paragraph beginning on page 1, line 14 of the original specification with the following paragraph.

--The present invention relates to a process that is employed to obtain 15 a service for multiple entities within an organization. More specifically, the present invention relates to a process for obtaining a service such as an Information Technology (IT) service from an IT product provider, provide wherein the obtained service satisfies each of the multiple entities of the organization.--